August 17, 2000

Avant-Garde Engineering Inc. 125 Rue De L'Industrie L'Assomption, (Quebec) Canada J5W 2T9

Gabriel Daigle Training & Technical Support Manager

## Gabriel:

I am writing to you to thank you for the 3-day training for our two project managers, Mike Kline and Dave Clay.

They both came back with a much better understanding of how to correctly use the Hydro Mobile scaffolding. They learned to judge their weights on the scaffolding better and to make it function properly. They are now constantly changing the configuration of their scaffolding on their respective job sites and utilizing different size wings to make set up easier. We are finding more solutions to scaffolding problems by changing setups.

We have also found that by using an air ratchet and socket we can decrease the time of dismantling to change configuration. A gas powered air compressor was very cheap when we calculated the time and labor savings we would benefit from it. You might want to pass that along to others who use it, maybe they are already doing the same.

Thanks again and if you have any new tips, please pass them along for consideration with our men.

Sinceraly:

Albert Miller Vice President

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